



KONA SURF CO.
103 E. RIO GRANDE AVE
WILDWOOD, NJ 08260

RETURN & EXCHANGE FORM

RETURN POLICY GUIDELINES

1. Refund or an exchange will be given for returned merchandise.
2. Shipping charges will only be covered by Kona if there was an error during the shipment or defect of merchandise.
3. Please state or circle your reason of return below.
4. There is a 60 day return policy from the date of purchase. We will work with you in certain circumstances.
5. All items must be unused or in like-new condition in order to resell.
6. Clothing must be unwashed and shoes must be unlaced, unworn and in the original packaging.
7. Exceptions will exist only if there is a manufacturer defect.
8. Be aware that we cannot accept responsibility for packages that are lost or damaged in transit back to us.

Be Advised

Any item that is returned damaged we will not refund

FILL IN RETURN INFORMATION

FIRST NAME : _____

LAST NAME : _____

PHONE NUMBER : _____

ORDER NUMBER : _____

REASON FOR RETURN (CIRCLE OR EXPLAIN)

- | | |
|------------------------|---------------------------|
| 1. Damaged in Shipment | 6. Too Small |
| 2. Defective | 7. Too Big |
| 3. Wrong Item Shipped | 8. Ordered the Wrong Item |
| 4. Not as Expected | 9. Wrong Color |
| 5. Did not Match Photo | Other: _____ |

PRODUCT REPLACEMENT FORM (PLEASE CHECK WEBSITE FOR STOCK BEFORE LISTING)

PRODUCT NAME	ITEM NUMBER	SIZE	COLOR	QUANTITY

Return Shipping Information

Please send merchandise postage paid using **UPS** or **USPS**. We also recommend insuring your package to prevent loss in transit. Please send returns to:

KONA
Attention: Returns
103 E Rio Grande Ave
Wildwood, NJ 08260
Something for





RATE & REVIEW ON



SEARCH ON YELP: KONA SURF CO.
OR KONA BOARD HOUSE



SEARCH ON FACEBOOK: KONA SURF CO.
OR KONA BOARD HOUSE



tripadvisor®

SEARCH ON TRIP ADVISOR: KONA SURF CO.
OR KONA BOARD HOUSE



SEARCH ON GOOGLE: KONA SURF CO.
OR KONA BOARD HOUSE

LIKE FREE STUFF?

LEAVE US A NEW REVIEW AND WE WILL
SEND YOU A FREE KONA TEE

WE MAKE IT EASY!

1. LEAVE US A REVIEW ON ANY SOCIAL MEDIA OUTLET
2. SCREEN SHOT YOUR REVIEW
3. EMAIL YOUR SCREEN SHOT TO REVIEW@KONASURFCO.COM WITH YOUR SHIRT SIZE AND MAILING ADDRESS

GOOGLE
REVIEW

TRIP
ADVISOR

FACEBOOK

YELP

SEARCH US @ KONA SURF CO.

OR

@ KONA BOARD HOUSE



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